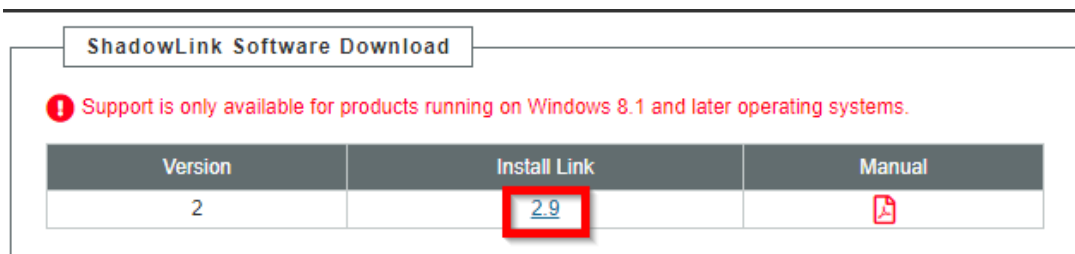


Updating ShadowLink

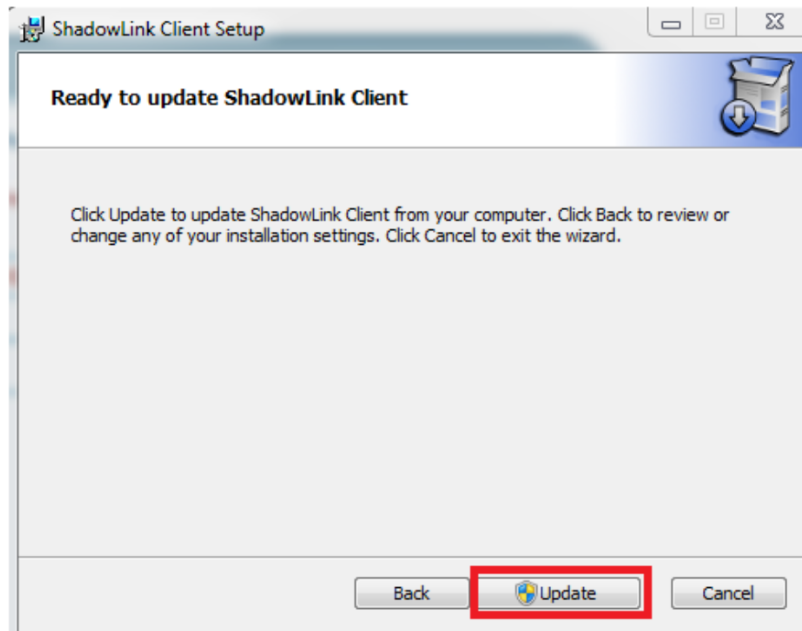
Shadowlink can be downloaded from the following location:

<https://www.escription-one.com.au/software/shadowlink/>

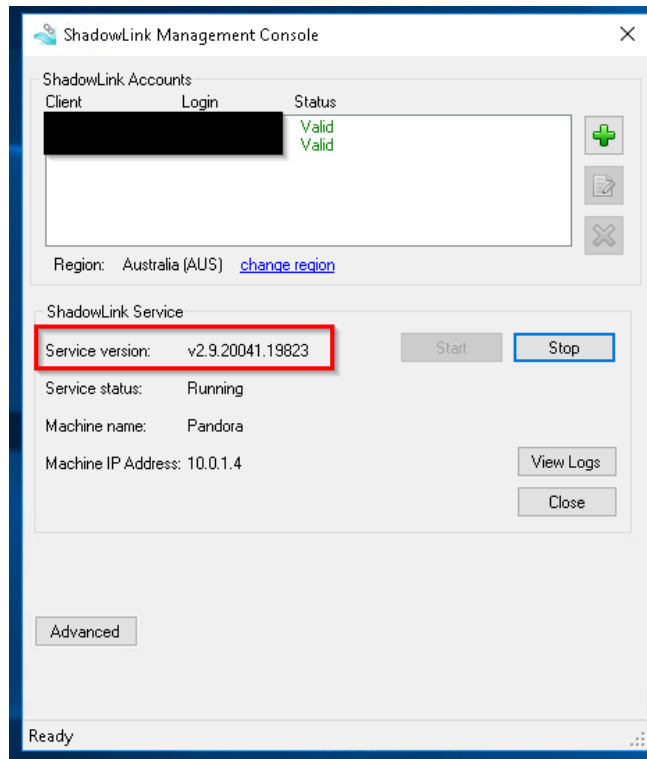
1. Click on the download hyperlink on the webpage. Your download should start.



2. When downloaded, **Run** the file.
3. A ShadowLink Client Setup wizard will run. Follow the prompts to update to the latest version of ShadowLink.



- Once the installer has finished, open the ShadowLink Management Console, (Select ShadowLink Management Console from the Start Menu)
- If asked “Do you want to allow the following program to make changes to this computer? Select “Yes”. The below screen will open.



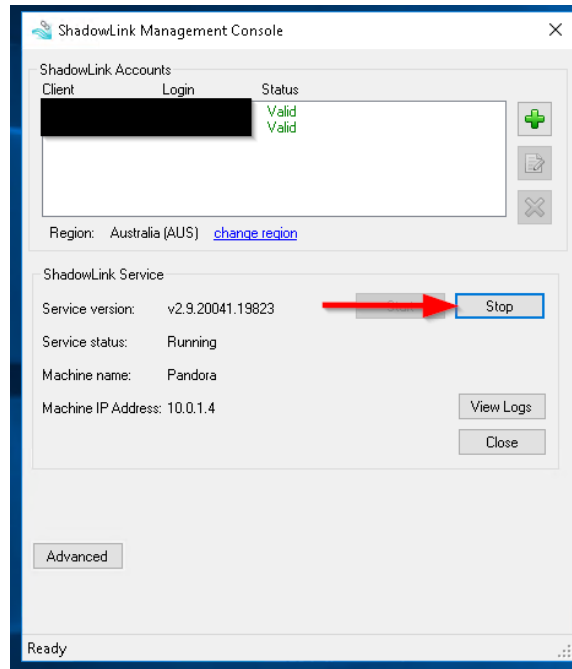
You can now confirm that your service version v2.9.xxxxx.xxxxx as in the above image.

You can now update the region by following the next section of this guide.

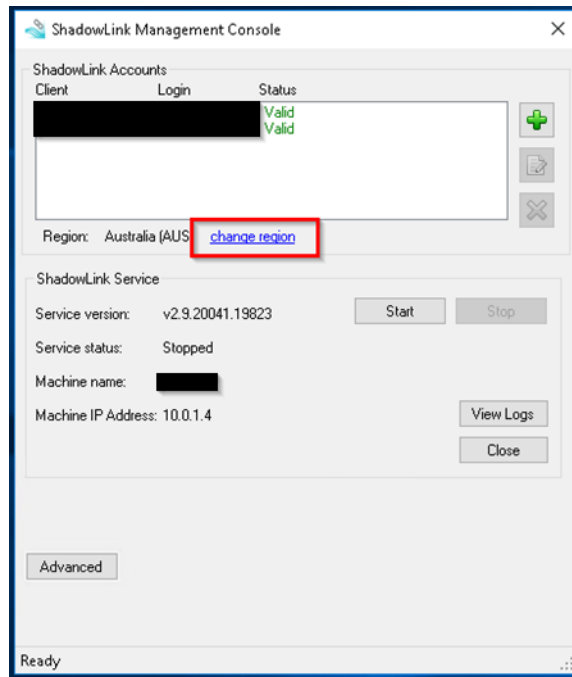


Updating Region

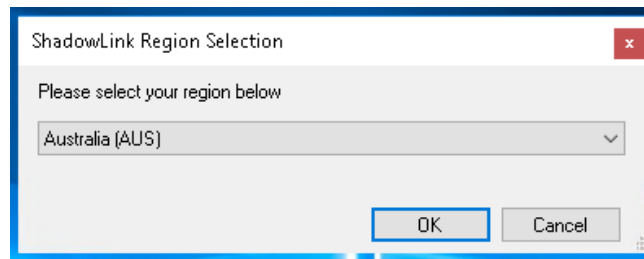
1. The Shadowlink service will need to be stopped to update the region. Stop the Shadowlink service, select the Stop button as in the below image.



- When the service status updates to “Stopped”, the Region Selection Menu can be accessed. Select “Change Region” as highlighted in the below picture.



- The below Region Selection menu will open. Select Australia (AUS) from the dropdown and select OK to confirm.



4. The Shadowlink service can now be started by selecting the Start button as below. When the service status updates to “Started” you can exit by selecting the Close button.

